



Information for Prospective Members

Trove Canberra is a non-profit cooperative, operating a retail shopfront in Civic for local creative people to sell their products.

Our mission is to provide an affordable venue for local Canberra artists, makers and designers to sell their high quality, locally created goods, and teach their skills, to customers who are looking for unique items and experiences, whilst nurturing a supportive, friendly and fun creative community for Canberra.

Our vision is to be a leader in the creative community of Canberra, fostering creativity and entrepreneurship at the local level.

Trove Canberra welcomes applications from local* designers to join our creative community, allowing you to sell your items in an established store and connect with customers and other, like-minded creative people.

What does being a Trove Canberra Member mean?

Shop Shifts and Hours

Trove Canberra is owned, managed and staffed by its members. Members contribute one shift a month to the shop roster. The shop is open between 10am-4pm Monday to Saturday, and open until 8pm on Fridays. Member availability and preferences are taken into consideration when the rosters are drawn up and they are available ahead of time.

As Trove is a cooperative, the members are responsible for its growth and success. All members are required to be active within the Trove Facebook group and involved in Trove by attending meetings and contributing their skills and experience to the running of the cooperative. How you would like to contribute to Trove will be discussed at your interview and on offer of membership.

Membership and joining fees

There is a one off non-refundable joining fee of \$200 to become part a member of the Trove Canberra Cooperative.

* We define 'local' as within a 100km radius of the Canberra CBD

At the time of posting, the ongoing monthly fee for space rental varies between \$70 and \$150 depending on the space required. Fees are paid monthly in advance and are subject to change. See the Membership Expression of Interest form for current fees and space options.

What do I receive as a member?

- ***98% of your sales.*** A 2% charge is taken from monthly sales to cover EFTPOS fees. Trove Canberra takes no commission.
- ***Retail space in the shop.*** Spaces available range from a single shelf to a full bay. The options with size indications are listed on the Membership Expression of Interest form. You can arrange your space to suit your product.
- ***Ownership of Trove.*** You will become one of Trove Canberra's 'owners' and will have input into how Trove Canberra is managed. Each member is involved in the vision, decision-making and running of Trove Canberra.
- ***Access to workshop space.*** You will have the opportunity to run workshops at Trove Canberra's shopfront outside of trading hours, utilising the store space and tapping into Trove Canberra's following of local creatives wanting to get involved.
- ***Website and social media exposure.*** You will have a designer profile page on Trove Canberra's website and be promoted through Trove's social media channels.
- ***Meet your customers.*** Your time during your store shift allows you to connect directly with your customers and other members of the public. You may also use Trove as a collection point for your online sales.
- ***Membership of a supportive, like-minded community.*** You become part of a supportive group of like-minded people working towards a common goal. We have a member Facebook group where we share news and support one another. Plus members are invited to regular 'business chats' where we help each other grow our own businesses within and outside of Trove.
- ***Involvement in Trove Canberra events*** such as launch parties, seasonal events, VIP events, craft groups and networking.
- ***24/7 access to sales information.*** Our POS system allows you to manage your own stock, view sales and inventory any time you want by logging in at home.
- ***Full training.*** You will receive full training in all aspects of Trove Canberra (POS system, staffing the shop, managing your stock etc.)

Interested in becoming a member?

If you are interested in the possibility of becoming a Trove Canberra member, please also read our Terms and Conditions and Privacy Policy then complete the Membership Expression of Interest Form. Visit www.trovecanberra.com.au/join-trove to access these documents. And, please, do not hesitate to contact us if you have any questions at all.